

Health and Wellbeing Board question:

In the light of a series of adverse CQC inspection reports, which question whether the Barnsley Healthcare Federation is a fit and proper organisation to provide healthcare to Barnsley residents, will the Board request reports on the effectiveness of the Federation in delivering against Health & Wellbeing Strategy priorities?

Barnsley Healthcare Federation Update:

Barnsley Healthcare Federation were inspected in February 2018 after contacting the CQC directly to be part of a pilot to work with the CQC on how to inspect GP Federations. This demonstrates how BHF were at a point of development and learning and were open to external feedback and reviews on how the organisation was delivering services.

As members will be aware, the outcome from the report was inadequate and the provider was placed into special measures.

BHF have been open and transparent through-out this process with a willingness to learn, improve and strive for excellence. The CCG were assured through regular progress reports against the action plans and work that BHF were undertaking to immediately address the concerns raised by the CQC.

We are now pleased to inform members that the Federation was re-inspected on 16 & 17 November 2018 across GP Streaming, Out of Hours and i-HEART Barnsley and the feedback is extremely positive. The provider was immediately removed from Special Measures. At this point we have not seen the draft report and cannot anticipate the new ratings but no concerns were fed back to the CCG. BHF were commended by the CQC for the work that had been undertaken to address all aspects of the findings of the previous inspections. Positive feedback had been given to the CQC inspectors from all patients that they had spoken with and all members of staff. Feedback from patients was 96% positive.

The final reports will be in the public domain once they are published which is likely to be within the next 4 weeks. BHF will have its GP practices re-inspected in 2019.

Barnsley Healthcare Federation is a partnership of local Barnsley GPs who have formed a “not for profit” Community Interest Company to protect and ensure the continuity of local primary care provision for Barnsley residents. Health and Well Being Board Members will be sighted on the recent issues nationally with Allied Healthcare who provide Care Home Services and their sister company Primecare who provide GP out of hours services. The private provider has handed back its contracts, which it perceives to be unviable, to Local Authorities and CCGs across the country, with just 2 weeks’ notice. Quite simply this means no service whatsoever for local people. This is in stark contrast to the position in Barnsley. The Health and Well Being Board is asked to recognise this and support our local partners to come together through federations and integrated models to ensure that we do the best we can for local people in difficult circumstances.

In response to the question the The Health and Well Being Board is asked to:

- *note the significant improvements against all of the issues raised by CQC*

- *Note that BHF has been removed from special measures and is awaiting a follow up CQC report*
- *Note the specific contributions that the federation has made to the delivery of the Health and Wellbeing Strategy. In particular:*
 - 1) *Barnsley were one of the first areas in the country to offer GP extended access to all of our residents, offering between 25,000 and 30,000 extra GP and Advanced Nurse Practitioner Appointments per annum*
 - 2) *Involvement in and contribution to integration and development of local health and social care services.....through membership of ACP Board and Health and Care together Board.*
 - 3) *Contribution to Integrated Care Provider Alliance*
 - 4) *Significant contribution to Dearne Local Care Network including the role of the CEO of BHF*
 - 5) *Delivering multidisciplinary education and professional development through BEST our Local Protected Learning Initiative to GP practices and primary care / community staff*
 - 6) *The success of BEST is a major factor in recruitment and retention of Primary Care staff*
 - 7) *Sharing of best practice with practices eg) sepsis screening tool and work*
 - 8) *Supporting practices with capacity and practice support offers to keep practices open, and supporting resilience of General Practice services.*
 - 9) *Developing Diabetes improvement nursing*

Finally forming a view on whether a service provider is a fit and proper organisation to provide healthcare is not within the terms of reference of the Barnsley HWB.